



QUALITY POLICY

DEFINITION & VISION

ESSVE Industry's definition of quality is how well we succeed in meeting customers' current and future needs. Our customers must be able to trust that the delivery takes place on time and with the right quality.

Our vision is:

Essve Industry will be recognized as the leading company in production solutions of joining together lightweight materials.

Scoop "Trade and Product development in fastening and fastenings solutions."

QUALITY IN THE FIRST ROOM

- o The quality policy must be known to all employees within the organization.
- o Quality is the single most important success factor for a positive customer experience and for the business' continued positive development.
- o We are transparent with our quality results because they support our positioning and stimulate continuous improvement of the business.

QUALITY ORGANIZATION

- o The CEO has overall responsibility for the company's quality work and each line manager has a delegated quality responsibility for his operations and must show a clear commitment to quality work.
- o All employees must understand their role in the daily quality work and take active responsibility by reporting deviations and proposing new routines that can contribute to reducing risks and increased quality.

QUALITY MANAGEMENT SYSTEM

- o Our commitments are managed and followed up in the quality management system. It helps us to live up to customer and stakeholder expectations, meet legal requirements and regulations and contribute to a sustainable work environment and reduced environmental impact.
- o We ensure the quality and improve the business by following agreed routines and working methods through continuous improvement work.

PRINCIPLES OF QUALITY WORK

- o We must have an open business climate where employees have a high priority.
- o We will work proactively to identify risks, prevent injuries, ill health and discover areas for improvement.
- o We must continuously and systematically document, determine and improve our business processes in order to achieve customer satisfaction, a good working environment and a sustainable environment.